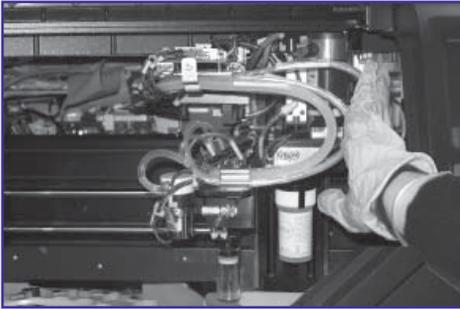


ThinPrep 5000® processor

Error recovery guide

Clear Media—Filters



Move...

the filter transport arm, gently, toward the middle of the processing area for easier access.



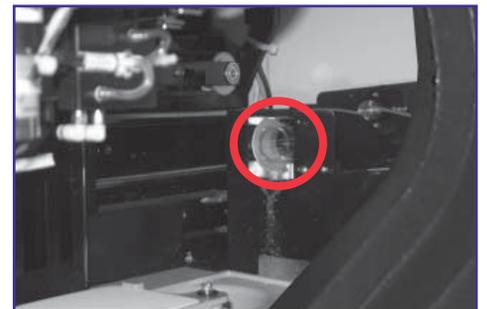
Press the button...

on the touch screen.



Gently remove...

the filter off the filter plug. Do not use force.
or



Check...

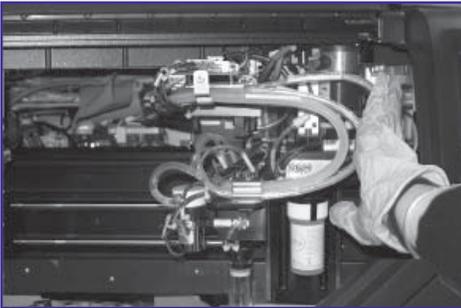
the filter stripper bracket, and remove the filter, if present, from the filter stripper.

In most cases, following the “Clear Media” steps will resolve the error. If an error is persistent, contact your local Hologic representative with the complete error code. Report the complete error code because, for some errors, the first four digits represent the error category, and the remaining characters represent additional information about the mechanisms involved and their actions at the time of the error.

ThinPrep 5000® processor

Error recovery guide

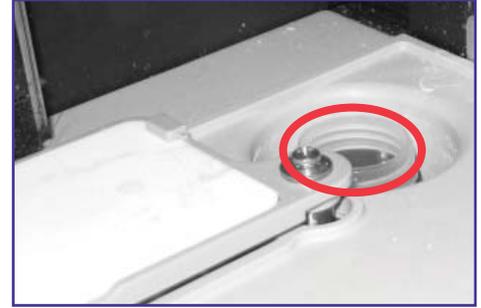
Clear Media—Vials

**Move...**

the vial transport arm, gently, to the middle of the processing area for easier access.

**Hold...**

cap and/or vial in the fingers of the vial gripper.

**Remove...**

any vial from the dispersion well.

**Release
Vial Cap**

Press the button...

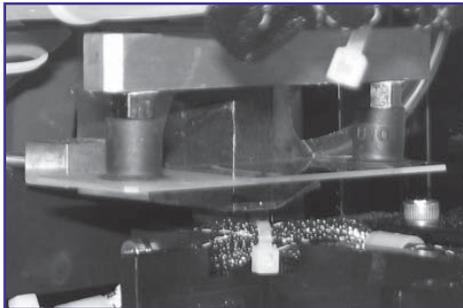
on the touch screen and the cap will drop.

Recap... the vial manually.

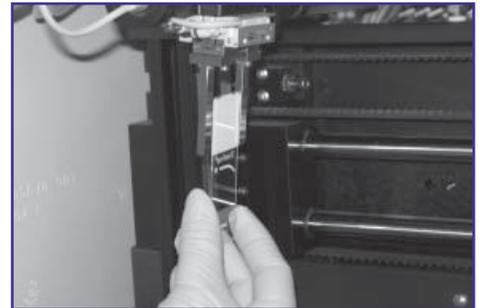
Clear Media—Slides

**Move...**

the slide handling arm, gently, toward the middle of the processing area for easier access.

**Check two locations for a slide:**

1. Slide holder cups
2. Slide gripper fingers

**Hold...**

the slide so it does not fall.

Release Slide

Press the button...

on the touch screen and the slide will drop.

Each button on the Clear Media screen must be pressed before the message box will close.